

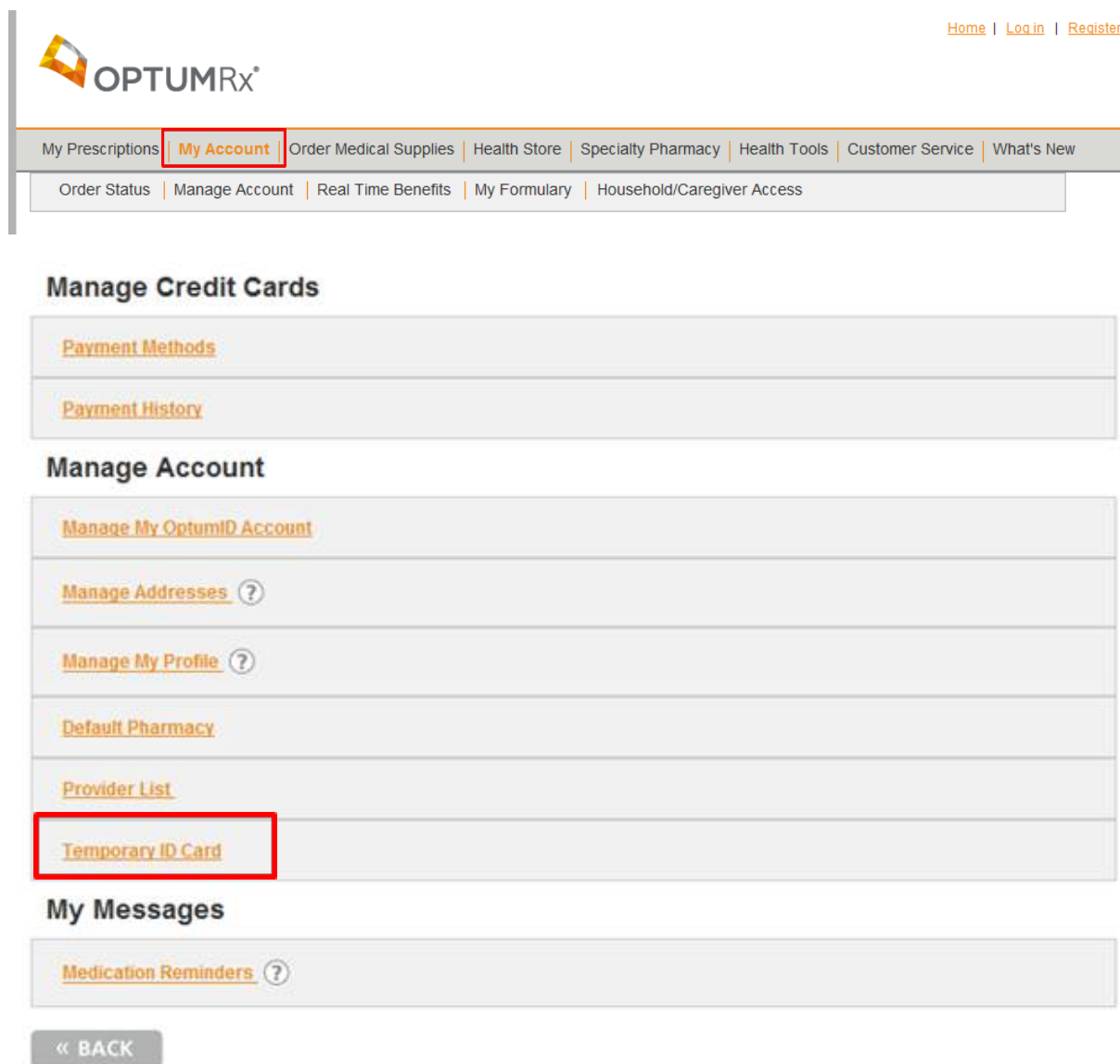
ID CARDS

Your prescription drug ID card has been mailed to your home address. If you have not received your ID card, the sample card below contains most of the information the pharmacy needs to fill your prescription:

To submit the claim to OptumRx, your pharmacy will need to submit the following information:

- Rx Bin: 610494
- Rx PCN: 9999
- Rx GRP: COHRX
- Member ID – obtained by contacting OptumRx.
 - For members: 1-888-543-1369
 - For Pharmacists – 800-788-7871
- Member Name

You may also print a temporary ID card beginning August 1, 2015 by registering and logging onto www.optumrx.com and following the process below.



The screenshot shows the OptumRx website interface. At the top right, there are links for [Home](#), [Log In](#), and [Register](#). The main navigation bar includes [My Prescriptions](#), [My Account](#) (highlighted with a red box), [Order Medical Supplies](#), [Health Store](#), [Specialty Pharmacy](#), [Health Tools](#), [Customer Service](#), and [What's New](#). Below this, a secondary menu contains [Order Status](#), [Manage Account](#), [Real Time Benefits](#), [My Formulary](#), and [Household/Caregiver Access](#).

Manage Credit Cards

- [Payment Methods](#)
- [Payment History](#)

Manage Account

- [Manage My OptumID Account](#)
- [Manage Addresses](#) (?)
- [Manage My Profile](#) (?)
- [Default Pharmacy](#)
- [Provider List](#)
- [Temporary ID Card](#) (highlighted with a red box)

My Messages

- [Medication Reminders](#) (?)

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Frequently Asked Questions

Q: Why don't the names of my dependents appear on my OptumRx ID cards?

A: Dependent names are not necessary on the ID cards. At the pharmacy, the pharmacist will use the member ID number on the card and the patient's date of birth to appropriately link to the OptumRx system for enrollment verification and claim processing.

Q: Who in my household should have an ID card?

A: OptumRx prescription drug cards were mailed to participants and spouses/partners. However, you can request additional cards for your dependents. The name on the ID cards will be either that of the cardholder or spouse/partner, depending on who calls to request the ID card.