Hampton Police Citizen Satisfaction Survey 2019
211 responses

Are you a resident of the City of Hampton?
211 responses

What is your gender?
210 responses
What is your age range?

211 responses

- 18-20: 53.1%
- 20-40: 25.1%
- 40-50: 21.3%
- 50+: 0.0%
How pleased are you with the Hampton Police Division's overall performance?
211 responses

How satisfied are you regarding the overall competence of Hampton Police Division employees?
210 responses
Hampton Police Officer's attitudes and behaviors meet your expectations.
211 responses

The Hampton Police Division is effective at making you feel safe and secure within your community.
211 responses
The Hampton Police Division is neutral and transparent.

211 responses

![Pie chart showing responses](chart1.png)

**Police Interactions**

Have you had contact with the Hampton Police Division within the last 12 months?

207 responses

![Pie chart showing responses](chart2.png)
If yes, what type of contact have you had with a Hampton Police Officer?
160 responses

During my interactions with Hampton Police Officers I was treated with respect and professionalism.
179 responses
I was satisfied with the officer's overall performance during that encounter.
177 responses

Areas of Concern

Public drinking
206 responses
The Hampton Police Citizen Satisfaction Survey 2019

### Theft
207 responses

- **Major Problem**: 69.6%
- **Minor Problem**: 27.1%
- **No Problem**: 3.3%

### Drug use
210 responses

- **Major Problem**: 79.5%
- **Minor Problem**: 18.1%
- **No Problem**: 2.4%

### Drug dealing
207 responses

- **Major Problem**: 81.2%
- **Minor Problem**: 15.0%
- **No Problem**: 3.8%
Homelessness
211 responses

Major Problem: 46.4%
Minor Problem: 25%
No Problem: 25%

Violent Crime
208 responses

Major Problem: 73.6%
Minor Problem: 25%
No Problem: 1.4%

Domestic crime
205 responses

Major Problem: 41%
Minor Problem: 53.2%
No Problem: 5.8%
Traffic violations
206 responses

- Major Problem: 57.8%
- Minor Problem: 32%
- No Problem: 10.2%
I feel safe in my neighborhood.
211 responses

- Strongly Agree: 16.1%
- Agree: 39.3%
- Neither Agree or Disagree: 19%
- Disagree: 9%
- Strongly Disagree: 16.6%

Hampton Police regularly patrol my neighborhood.
210 responses

- Strongly Agree: 26.7%
- Agree: 28.6%
- Neither Agree or Disagree: 13.3%
- Disagree: 8.6%
- Strongly Disagree: 22.9%

Connecting with Police
How many community events have you participated in during the last 12 months?
211 responses

- None: 30.8%
- 1: 17.1%
- 2-3: 30.3%
- 3-4: 13.3%
- 5+: 8.5%

Are you a member of a Neighborhood Watch group?
209 responses

- Yes: 80.9%
- No: 19.1%
What Social Media platforms do you use to obtain info from the Hampton Police Division?

211 responses

- Facebook: 60.2%
- Twitter: 18.5%
- Instagram: 14.2%
- Next Door: 6.4%
- Neighbors by Ring: 0.5%
- All the above: 0.4%
- Facebook, Ring and NextDoor: 0.2%
- All of the above: 0.1%

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